

PERSON SPECIFICATION

	Essential	Desirable
Qualifications	Basic understanding of health conditions including mental and physical. Alongside this able to demonstrate a working knowledge of common treatment routeways and healthy lifestyle practices	
Experience	<ul style="list-style-type: none"> • Demonstrable experience of successfully working to targets (E) • Experience providing case management support to a caseload of clients with health and/or employment related barriers • Understanding of the practical impact of common health conditions on an individual's ability to work. • Ability to manage a caseload of individuals with different needs and goals. • Practical experience in accessing external support services and well developed networking skills. 	<ul style="list-style-type: none"> • Experience of supporting people to obtain or keep work • Experience of working within health services • Own personal lived experience of recovery from mental or physical health difficulties
Knowledge	<ul style="list-style-type: none"> • An understanding of the needs and challenges faced by people who experience mental or physical health difficulties • Able to use IT and tools such as MS Word, PowerPoint and Excel 	<ul style="list-style-type: none"> • Understanding of key legislation • Knowledge of benefit system
Skills	<ul style="list-style-type: none"> • Good motivational, communication and listening skills • Outstanding interpersonal skills and ability to build rapport with a range of people • Good organisational ability • Team orientated and works collaboratively within a mixed-disciplinary team • Ability to work independently and use initiative to develop and promote a service 	
Personal Qualities	<ul style="list-style-type: none"> • Non-judgemental and trustworthy • Empathy with the needs of those with support needs • Passion and drive to make a positive difference to people's lives 	

	<ul style="list-style-type: none">• Highly motivated with a genuine belief that someone with a health condition can find paid employment• Resilient and tenacious to not give up despite setbacks and frustrations• Commitment to integrity and excellent service delivery to the client, employers and clinical team• Self-aware of personal strengths and weaknesses and actively invest in personal and professional development• Willingness to travel within the region
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